

# Welcome to Tibberton & Cherrington Neighbourhood Watch

*Bringing neighbours together to keep our Parish safe and secure*



## INFORMATION and GUIDANCE NOTES Including for HOUSEHOLD COORDINATORS

### OUR OBJECTIVES

- Establish a close working relationship within our Parish with West Mercia Police's Newport Safer Neighbourhood Team and other Police Teams, e.g. We Don't Buy Crime, Rural and Business Crime officers, on behalf of our community and the Parish Council
- Help safeguard our community through registering the Parish as a "We Don't Buy Crime" area with homes, business premises and their contents protected by SmartWater.
- Obtain and communicate crime prevention knowledge to help safeguard our families, homes and possessions to deter and reduce the fear of crime and nuisance in our Parish
- "Be vigilant, report anything out of place" - encourage the reporting of all crime and nuisance in our Parish to the police and of wider issues to the relevant authorities
- Communicate information about crime and nuisance in our Parish and the neighbouring areas in a timely way with our community
- Foster an improved community spirit to achieve these objectives and to make our Parish a better place for everyone to live.

## Neighbourhood Watch (NW) Membership

All local residents are automatically members of the NW Scheme. **That includes YOU!** If you wish to be *more active* in NW, you can volunteer to become a Household Coordinator - a contact point for homes near your own. (More details overleaf.)

NW members are NOT members of the Police nor have any powers above those of other UK citizens. Members should always put their own safety as paramount if they come across any situation with the potential to escalate in an unhealthy way.

Covering all of Tibberton and Cherrington Parish's area, our NW has existed for about 30 years and is not constrained by the Parish boundaries, offering membership to households adjacent to our parish who would not otherwise have the benefit of NW.

Some household insurers give discounts to Neighbourhood Watch scheme members; please check with your providers.

## Registrations - National and Regional NW Schemes

Tibberton and Cherrington Neighbourhood Watch is registered with the following groups, which provide access to much useful national and regional information:

### National Neighbourhood Watch

<https://www.ourwatch.org.uk>

### West Mercia NW Association (WMNW)

[www.westmercianw.org.uk](http://www.westmercianw.org.uk)

## Communications

We publish monthly updates in the Parish Magazine and we hold crime prevention information on the Parish Council's website:

[http://www.tibbertonandcherringtonpc.org.uk/Neighbourhood\\_Watch\\_21712.aspx](http://www.tibbertonandcherringtonpc.org.uk/Neighbourhood_Watch_21712.aspx)

The Scheme also contributes updates to the Tibberton Talk Facebook site; please join in the discussions there:

<https://en-gb.facebook.com/groups/Tibberton-Talk-115120281865956/1229418253769481/>

## Meetings

We aim to hold open public meetings in Tibberton Village Hall twice a year during March and October. We publicise these in advance and invite members of the Police's Newport Safer Neighbourhood Teams and crime prevention officers: to meet our community, hear your concerns, provide advice and agree any required actions to rectify local needs and issues.

## Community Messaging System (CMS) & Data Privacy

West Mercia Police manages a computerised messaging system which issues emails to those users registered with the system. Anyone who wishes to can register themselves directly on CMS to receive emails at: <https://www.westmercia.police.uk/cms>

Our Scheme Leader and Deputy are registered to receive messages covering the West Mercia Police area and can select those most appropriate for passing on to Household Coordinators or residents who have requested them.

To do this, our Scheme Leader and Deputy hold a database of those who have requested to receive information in this way. Residents must 'opt-in' to receive messages this way and provide their relevant personal data to enable the Leader and/or Deputy to email messages to them.

**Data Privacy** – In opting-in to receiving CMS emails from the Scheme Leader or Deputy, members consent to their personal data being used by for NW communications. Personal Data will be stored and used only for NW purposes in compliance with the European General Data Protection Regulations which came into force in the UK in 2018.

*Please contact our Scheme Leader or Deputy if you wish to receive CMS information this way.*

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**Contacting the Police and organisations which help stop crime and support the victims of crime**

*Overleaf you will find many useful telephone numbers and contact details, including for our Scheme Leader and Deputy.*

## Using Police telephone Numbers

### **999** USE for ALL EMERGENCIES e.g. **Crime in progress**

The calls route directly to a Police Control Room who cover the whole West Mercia Police force area and are unlikely to be familiar with our local area. They need to ask specific questions, please be calm and try to be accurate in your responses.

### **101** USE FOR ALL NON-EMERGENCIES e.g. **Discovering a burglary has happened.**

The calls route directly to the same Police Control Room but do NOT receive the same response priority as 999. Use 101 to report non-urgent crimes, e.g. a car scratched on the drive overnight or for your call to be routed elsewhere, e.g. to Donnington Police Station.

## Local West Mercia Police (WMP) Contact Details

### Malinsgate Police Station

Malinsgate, Telford, TF3 4HW Telephone: 101

Public Service Counter Hours:

Monday to Saturday: 8am to 6:30pm | Sundays and Bank

Holidays: 10am to 4pm

Website: [www.westmercia.police.uk/](http://www.westmercia.police.uk/)

### Newport Safer Neighbourhood Team (Based in )

#### Donnington Police Station

Wellington Road, Telford, TF2 8AE Telephone: 101

From the following website link you can obtain mobile numbers for members of the SNT

<https://www.westmercia.police.uk/article/2540/Newport-Team-Information>

Twitter link: <http://www.twitter.com/NewportCops>

**Police and Crime Commissioner, West Mercia** - John Champion

**Deputy Police and Crime Commissioner, West Mercia** - Tracey Onslow

Police and Crime Commissioner, OPCC, West Mercia Police,

Hindlip Hall, Worcester, WR3 8SP

Telephone: 01905 331 656

Email: [opcc@westmercia.pnn.police.uk](mailto:opcc@westmercia.pnn.police.uk)

**SMARTWATER** In 2019 the Parish Council agreed to purchase sufficient SmartWater kits for 70% of the households in the Parish to be registered with a free kits. WMPCC provided funding for 25% of the kits and all the signage, with other funding coming from the Parish Council, the Community Shop, Telford and Wrekin Council Shropshire Homes and a local business. To find out more information about SmartWater please go to: <http://www.smartwater.com/support> and for kit registrations please email: <mailto:registrations@smartwater.com>

**CrimeStoppers** Runs as an independent organisation with an excellent national track record of arrests and successful prosecutions. Do you know somebody who is carrying out criminal activity, but fear the consequences of being identified as the person who reported them? You can give information by calling **0800 555 111** or at an Anonymous Online Form: <https://crimestoppers-uk.org>

Both of these routes are completely anonymous and available 24 hours a day, 365 days a year. Rewards may be paid, also anonymously, for particularly useful information.

### **Victim Support - Free Supportline: 08 08 16 89 111**

Victim Support exists to help anyone affected by crime, not only victims and witnesses, but their friends, family and any other people involved. As an independent charity, you can talk to them whether or not you reported the crime to the police.

If you want, they can support you without the involvement of the criminal justice system, and they will not contact them about you unless they feel someone is at risk. They are here just to support you. Website: <https://www.victimsupport.org.uk>. Quoting from West Mercia's Victim Support page:

"If you've been affected by crime, call your local victim care team in West Mercia on [01905 726 896](tel:01905726896).

Lines are open 8am-8pm Monday to Friday, and 9am-5pm on Saturdays. Alternatively, you can contact us via [live chat](#) any time (available 24/7). If you need support outside of our open hours, call our [Supportline](#) for free on [08 08 16 89 111](tel:08081689111) or [request support via our website](#)."

*And, finally, here's more information about Tibberton and Cherrington Neighbourhood Watch Scheme...*

## Our Household Coordinator Role

This voluntary role is a great asset in ensuring the depth of the reach of our Scheme across the Parish. There are no rigid rules on how the role is done. You define your local area or 'patch'. How you fulfil the role is your personal choice. Here is a guide of what the role should aim to do for the their 'patch':

- Know and be known by the householders your 'patch' covers
- Act as a point of contact with local NW members
- Sign-up to receive Police CMS email updates and, if appropriate pass, them on to the households you cover
- Encourage people to:
  - Report any crime or nuisance suffered directly to the police
  - Be aware of suspicious events and report them to the police and our NW leadership
  - Call the police at the time you see or become aware of the event; not a few days later

This list is not definitive. The more fun and interactive you can make it for you and your neighbours, the better!

A database of all Coordinators is held by the Scheme leadership and is covered by Data Protection legislation, so it can be held by them and shared with West Mercia Police if needed.

*Please contact our Scheme Leader or Deputy if you wish to receive CMS information this way.*

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## Your Neighbourhood Watch Scheme Contacts

Leader: **Nick Carter** T: 01952 550641

Scheme Deputy: **Nick Greenall** T: 01952 550021

**Please do contact us if you see anything out of place or want more information. We have a lot of leaflets and information impossible to upload on a website which may help you make your family and home more secure.**