



TIBBERTON & CHERRINGTON NEIGHBOURHOOD WATCH



Welcome to Tibberton & Cherrington Neighbourhood Watch

Bringing neighbours together to keep our Parish safe and secure



INFORMATION and GUIDANCE NOTES

Including for

HOUSEHOLD COORDINATORS



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1. Our Local Neighbourhood Watch Scheme's Objectives

Establish a close working relationship with our local police within our Parish on behalf of our community and the Parish Council

Obtain and communicate crime prevention knowledge to help safeguard our families, homes and possessions, to deter and reduce the fear of crime and nuisance in our Parish

***“Be vigilant, report anything out of place”* - encourage the reporting of all crime and nuisance in our Parish to the police and of wider issues to the relevant authorities**

Communicate information about crime and nuisance in our Parish and the neighbouring areas in a timely way with our community

Foster an improved community spirit to achieve these objectives and to make our Parish a better place for everyone to live.

2. Governance: Management, Membership, Reports, NW Registrations

Management - The Scheme Leader and Scheme Deputy are responsible for the day-to-day running of our Neighbourhood Watch (NW) Scheme.

Membership - **All local residents are automatically members of the NW Scheme.** Those who wish to be more active members can volunteer to become Household Co-ordinators. (See section 10.) We should make it very clear that NW members are NOT members of the Police nor have any powers above those of other UK citizens. Members should consider their own safety as paramount if they come across an unusual situation which has the potential to escalate in an unhealthy way.

Our Scheme has existed for about 30 years. Covering all of Tibberton and Cherrington Parish's area we are not constrained by these boundaries and offer membership to some households adjacent to our parish who would not otherwise have the benefit of a Neighbourhood Watch.

Some household insurance providers give discounts to Neighbourhood Watch scheme members; you should check with your providers.

Reports - Written and verbal reports of the Scheme's activities are provided to each Parish Council meeting.



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Registrations - Tibberton and Cherrington Neighbourhood Watch are registered as a NW Scheme with the following

National Neighbourhood Watch – On the advice of West Mercia Police’s Watch Scheme Review Officer, we registered Tibberton & Cherrington NW with this organisation at: <https://www.ourwatch.org.uk>. This gives us access to lots of useful information and advice. National Neighbourhood Watch also provides registered members with free 3rd Party Liability Insurance.

West Mercia NW Association (WMNW) – On advice, we also registered on this organisation’s database at: www.westmercianw.org.uk. The association has lots more useful information from national and regional perspectives.

3. Communications

Communications - Updates for the community are published in each edition of the Parish Magazine. The Scheme holds crime prevention information on this page of the Parish Council’s website: http://www.tibbertonandcherringtonpc.org.uk/Neighbourhood_Watch_21712.aspx

The Scheme also contributes updates to the Tibberton Talk Facebook site:

<https://en-gb.facebook.com/groups/Tibberton-Talk-115120281865956/1229418253769481/>

4. Meetings

We aim to hold open public meetings twice a year in Tibberton Village Hall during March and October, which are well publicised in advance and to which members of the Police’s Newport Safer Neighbourhood Teams and crime prevention officers are invited to meet the community, hear their concerns, provide advice and, with the community, agree required actions to rectify local needs and issues. These meetings are minuted to record the: actions required, decisions taken and narrative headlines.

5. Finances

Tibberton and Cherrington Parish Council encourages the Scheme to meet our objectives and be the Council’s contact point with crime prevention agencies. The Parish Council provides the financial support to cover the Group’s annual operating costs. The Scheme reports its financial position to the Parish Council’s bi-monthly meetings.

Due to difficulties with bank protocols for a small group, the Parish Council has kindly agreed for the Scheme to operate on a cash basis, with all transactions being recorded appropriately for audit purposes by the Parish Clerk. The accounting year is 1st April to 31st March.

Financial updates are also provided to the Open Parish Council Meetings.



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6. Neighbourhood Watch Signs

The most visible sign of the Scheme's existence! Fourteen of the fifteen old orange and black signs are still located around the Parish. A decision was made to replace the signs with the new style ones and obtain further signs to cover Cherrington, the area around Plantation Road and Hay Street, plus the approach into the village from Howle.

The new Neighbourhood Watch signs are rectangular, approximately A3 size, have a white background on which is the yellow and black NW disc logo. New roundels have been provided and need to replace the old ones. The Scheme is responsible for maintaining the sign's visibility and replacing damaged ones.

7. Community Messaging System (CMS) and Data Privacy

This computerised messaging system is operated by West Mercia Police and issues emails to those users registered on the system. Anyone who wishes to can register themselves directly on CMS and receive emails from the system via the West Mercia Police web site: <https://www.westmercia.police.uk/cms>

Alternatively, the Scheme Leader and Deputy are registered to receive messages covering most of the West Mercia area and can select those most appropriate for passing on to Household Coordinators and residents who have requested them.

To do this our Scheme Leader and Deputy hold a database of those who have requested information in this way. Residents and Household Co-ordinators must 'opt-in' to receive messages this way and provide their personal data to enable the Leader and/or Deputy to email messages to them.

Data Privacy – In opting-in to receiving CMS emails from the Scheme Leader or Deputy, members consent to their personal data being used by the Leader and Deputy for NW communications. Personal Data is stored and used only for NW purposes in compliance with the European General Data Protection Regulations which came into force in the UK in 2018.

8. Using Police Telephone Numbers

999 **USE for ALL Emergencies** The calls route directly to a Police Control Room who cover the whole West Mercia force area and are unlikely to be familiar with our local area. They need to ask specific questions, please be calm and try to be accurate in your responses.

101 **Use for all non-emergency 999 calls.** The calls route directly to the same Police Control Room but do NOT receive the same response priority as 999. 101 may be used to report non-urgent crimes, e.g. a car scratched on the drive overnight or for your call to be routed elsewhere, e.g. to Donnington Police Station.



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9. Police and Other Contacts

Newport Safer Neighbourhood Team

Based in **Donnington Police Station, Wellington Road, Telford, TF2 8AE** Telephone: **101**

From the following website link you can obtain mobile numbers for members of the SNT

Website: <https://www.westmercia.police.uk/article/2540/Newport-Team-Information>

Twitter link: <http://www.twitter.com/NewportCops>

Main Contact: **PC 221522 Lee Thomas**

See: http://www.newportshropshire-tc.gov.uk/Core/Newport-Tc/Pages/West_Mercia_Police_-_Newport_SNT_1.aspx

Malinsgate Police Station

Malinsgate, Telford, TF3 4HW Telephone: **101**

Public Service Counter Hours:

Monday to Saturday: 8am to 6:30pm | Sundays and Bank Holidays: 10am to 4pm

Website: www.westmercia.police.uk/

Police and Crime Commissioner, West Mercia - John Campion

Deputy Police and Crime Commissioner, West Mercia - Tracey Onslow

Police and Crime Commissioner

OPCC, West Mercia Police

Hindlip Hall

Worcester

WR3 8SP

Telephone: 01905 331 656 | Email: opcc@westmercia.pnn.police.uk

CrimeStoppers

Run as an independent organisation with an excellent national track record of arrests and successful prosecutions. Do you know somebody who is carrying out criminal activity, but fear the consequences of being identified as the person who reported them?

You can give information by calling **0800 555 111** or through an Anonymous Online Form at:

<https://crimestoppers-uk.org>

Both of these routes are completely anonymous and available 24 hours a day, 365 days a year. Rewards may be paid, also anonymously, for particularly useful information.

Victim Support Free Supportline telephone: 08 08 16 89 111

Victim Support is to help anyone affected by crime, not only victims and witnesses, but their friends, family and any other people involved. As an independent charity, you can talk to them whether or not you reported the crime to the police.



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If you want, they can support you without the involvement of the criminal justice system, and they will not contact them about you unless they feel someone is at risk. They are here just to support you. Website: <https://www.victimsupport.org.uk>. Quoting from West Mercia's page:

"If you've been affected by crime, call your local victim care team in West Mercia on 01905 726 896. Lines are open 8am-8pm Monday to Friday, and 9am-5pm on Saturdays. Alternatively, you can contact us via live chat any time (available 24/7). If you need support outside of our open hours, call our Supportline for free on 08 08 16 89 111 or request support via our website."

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10. Our Household Co-ordinator Role

This role is purely voluntary but will be a great asset in ensuring the depth of the reach of our Scheme across the Parish. We do not wish to impose any rigid rules on how the role is done. The list below is offered as a guide to what a Household Coordinator should aim to achieve for the households in their local area of 'patch'.

- Know and be known by the households your 'patch' cover
- Act as a point of contact with local Neighbourhood Watch colleagues
- Sign-up to receive Police CMS email updates and, if appropriate pass, them on to the households you cover
- Encourage people to:
 - o Report any crime suffered directly to the police
 - o Be aware of suspicious events and report them to the police
 - o Call police at the time they see or become aware of the event not a few days later

The above list is not definitive and how you fulfil the role is your personal choice. Indeed, the more fun and interactive you can make it for you and your neighbours, the better!

A database of all Household Coordinators is held by the Scheme Leader and Deputy and is covered by the Data Protection legislation, so that it can be held by them and shared with West Mercia Police if needed.